



National Productivity Council

Training Programme on

**Effective Problem Solving, Conflict Resolution & Change
Management**

PROGRAMME CODE: (T2627BBR04)

16-20 NOV 2026
(UDAIPUR)



1. ABOUT NPC

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies and Baseline Surveys. In addition, services of external professionals and subject matter specialists are also sought on need basis, depending upon the nature and scope of work. NPC extends services from its headquarter at New Delhi and 12 regional offices across the country manned by more than 100 full time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organisations including Central Government Ministries and State Governments.

2. PROGRAMME THEME

This programme is designed to equip participants with practical tools, proven frameworks, and essential skills to effectively address complex workplace challenges, resolve conflicts constructively, and lead organizational change with confidence. Through the development of analytical thinking, problem-solving capabilities, emotional intelligence, and adaptive leadership, participants will enhance their ability to make informed decisions, foster collaboration, and manage change successfully.

By strengthening individual and team capabilities, the programme promotes a resilient, innovative, and forward-looking work culture that embraces continuous improvement, supports organizational agility, and drives sustainable performance and long-term success.

3. LEARNING OBJECTIVES

This training program prepares participants to:

- Apply structured problem-solving techniques to identify root causes, evaluate alternatives, and implement effective and sustainable solutions.
- Understand the dynamics of workplace conflict and apply constructive conflict resolution strategies to achieve positive outcomes.
- Strengthen interpersonal, communication, and collaboration skills to manage differences, build trust, and foster productive working relationships.
- Develop emotional intelligence by enhancing self-awareness, self-regulation, empathy, and effective relationship management in challenging situations.
- Navigate organizational change with confidence by understanding change processes, engaging stakeholders, and aligning teams with evolving goals and priorities.
- Build resilience and adaptability to respond effectively to uncertainty, complexity, and organizational transformation.
- Foster a culture of continuous improvement, innovation, and proactive decision-making that enhances individual, team, and organizational performance.

4. BROAD PROGRAMME COVERAGE

The following topics shall be covered during the training

- Foundations of systematic problem solving and structured decision-making.
- Critical thinking techniques and analytical tools for addressing complex workplace challenges.
- Creativity, innovation, and root cause analysis for developing practical and sustainable solutions.
- Understanding workplace conflict, conflict styles, and effective conflict resolution strategies.
- Building emotional intelligence, effective communication, and collaborative working relationships.
- Principles, models, and best practices of organizational change management.
- Managing resistance to change, stakeholder engagement, and building commitment for successful implementation.
- Leadership strategies for navigating change, uncertainty, and organizational transformation.
- Personal action planning to enhance resilience, continuous improvement, and workplace performance.

5. METHODOLOGY

Methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

6. PARTICIPANTS' PROFILE

Officials from Central & State Government Departments, Academic Institutions, Public Sector Undertakings, Private Sector Units, Co-operative Sector Organizations, Financial Institutions, NBFCs, Corporations, Labor Unions/Associations.

7. FACULTY

The Faculty for the training programme will comprise of senior NPC Experts & other renowned and experienced Trainers from the respective field.

8. PROGRAMME FEE & VENUE

Programme Code	<i>T2627BBR04</i>	
Program Venue	Udaipur, Rajasthan	
Programme Fee	Residential Participants	Non-Residential Participants
	₹ 70000/-+18% GST	₹ 55000 /- + 18% GST
For Residential Participants	Check-in at hotel – 16th Nov 2026 (12:00 PM) Check-out from Hotel – 20th Nov 2026 (10:00 AM)	

9. PAYMENT DETAILS

Programme fee inclusive of GST to be paid in advance and proof of payment to be attached along with application form.

- **ECS Payment Details:** State Bank of India, OUAT Branch, Bhubaneswar; A/c No. 40020636385, IFSC Code. SBIN0003341
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at BHUBANESWAR
- NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 21AAATN0402F3ZG

As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

10. HOW TO APPLY

- Please apply in prescribed application format enclosed with this brochure. Nominations may be sent to the following address:

Shri Alok kumar Barik ,
Dy. Director (IE) & Programme Coordinator,
NPC Bhubaneswar
+91 7576022747 (Mob)/ 0674 2397380/81
Email: alokk.barik@npcindia.gov.in,
bhubaneshwar@npcindia.gov.in

- **Last date for Receiving of nominations: 30.10.2026**

11. GENERAL INSTRUCTIONS

- ❖ Due to limited number of seats, it is recommended to send the nominations as per attached format at the earliest, for ensuring the availability. Acceptance of the nominations is subject to the seat availability and receipt of programme fee latest by the last date for nominations.
- ❖ The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s). The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ Each participant should carry their ID cards and necessary letters / orders issued by their department for attending the training program.
- ❖ The Non-Residential programme fee covers the professional fee towards training, lunch and refreshments during the training program. The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ NPC shall not bear any charges towards participants' to & fro travel from their residence / place of stay and the training program venue. All participants shall make their own arrangement to reach the venue on time as per the programme schedule.

- ❖ Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program.
- ❖ NPC will not provide boarding and lodging before and after the dates of programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- ❖ Settlement of additional bills: The hotel will be instructed to open separate folio for each participant. Participants may directly settle their additional dues regarding family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- ❖ The participants shall be awarded Certificate of Participation on successful completion of programme.
- ❖ Any other terms and conditions apply as may be notified by NPC at any point of time.
- ❖ Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.
- ❖ Participants are required to follow the necessary COVID protocols during training.



NATIONAL PRODUCTIVITY COUNCIL
5-6 Institutional Area, Lodhi Road, New Delhi – 110003
npctraining@npcindia.gov.in

APPLICATION FORM FOR NOMINATIONS

Title of Programme:

Programme Code:

Programme Duration:

Location:

Details of Nominated Participants:

S. No	Name of Delegate	Designation	Mobile No.	Email ID	Official Address for correspondence
1					
2					
3					
4					
5					

Details of Nominating Authority:

Name:

Designation:

Organization:

Address

Contact Number:

Email ID:

Signature

Details of Proof of payment of Programme fee (*RTGS / NEFT Details; Cheque, DD*):

Payment Particulars

- **ECS Payment Details:** State Bank of India, OUAT Branch, Bhubaneswar; A/c No. 40020636385, IFSC Code. SBIN0003341. In case of ECS Payment, the payment details should be intimated accordingly along with UTR number
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at BHUBANESWAR
- NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 21AAATN0402F3ZG



National Productivity Council

(Under Department for Promotion of Industry and Internal Trade)

Ministry of Commerce and Industry

Government of India

A/7, Surya Nagar, Bhubaneswar

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